Anti-Bribery – Ethical Behavior

SKG Services has a specific Code of Integrity Conduct – which all staff and subcontractor staff are required to read, agree to and sign as part of their engagement process. The Anti-Bribery Policy is an extension of the Code of Conduct where staff is required to behave ethically, always.

Staff including cleaners, supervisors and managers is required to perform their duties in accordance with the agreed specification for the site. When bribery or attempted bribery is present – (e.g., customer approach to cleaning staff to perform work well outside the specified tasks) staff is required to report to management who will then discuss the issue with the client.

SKG Services has a strict policy regarding work travel – which primarily involves Customer Service Managers and Supervisors who may be responsible for supervising several contracts over large distances. Customer Service Managers/Supervisors travelling for work involving overnight stays are required to use modest and clean accommodation in the reasonable price range. Travel in these circumstances is generally linked to the monthly or bi-monthly requirements of the contract specification.

Cleaning staff is reminded of their overall responsibilities in an ongoing manner through regular toolbox talks that focus on adhering to SKG's social responsibility policies

Gifts and Entertainment

It is rare for cleaning industry staff to receive gifts or access to free or complementary entertainment and again in line with SKG Services Code of Integrity Conduct training is provided to acquaint cleaners, guards, supervisors, and managers of the risks associated with accepting offers that may be construed as a potential bribe.

However, SKG Services recognises that clients may wish to reward good service, acknowledge a birthday, or present a small item during the festive season and in these instances such gifts are regarded as acceptable. SKG Services accepts that such gifts are the decision of clients or client staff.